

Level 3 Information Communications Technician.

Our Level 3 Information Communications Technician Apprenticeship is designed for learners who are new to IT as a career path and want a broad understanding of the fundamentals of IT infrastructure, networks, systems and support. You'll gain the skills to confidently and thoroughly deliver first-line helpdesk support, troubleshooting end user issues and maintaining seamless and continual IT operations throughout your organisation. Covering network configuration, software installation, cloud computing and cyber security, you'll blend theoretical knowledge with core practical skills, while building your ability to problem solve, communicate effectively and manage key stakeholders.

To apply for this programme you must be employed in a relevant role, and, as a minimum requirement, have:

- Five GCSEs with grades 9 to 4 (A* to C), including English and maths, or equivalent, or
- Relevant work experience

Two delivery options to suit your needs

Delivery option	Online Monthly (Block Release)	Intensive (Block Release)
Structure	Online live: Monthly over full-day blocks	Face-to-face residential or online live: Intensive blocks, up to 12 hours per day
Benefits	More structured time given to embed learning	Fast-paced, accelerated learning Vendor certifications embedded allowing learners to gain valuable credentials
Who is it for?	Re-skillers and school leavers	Professionals looking for a highly focused and intensive learning experience
Delivered by	Estio	Firebrand

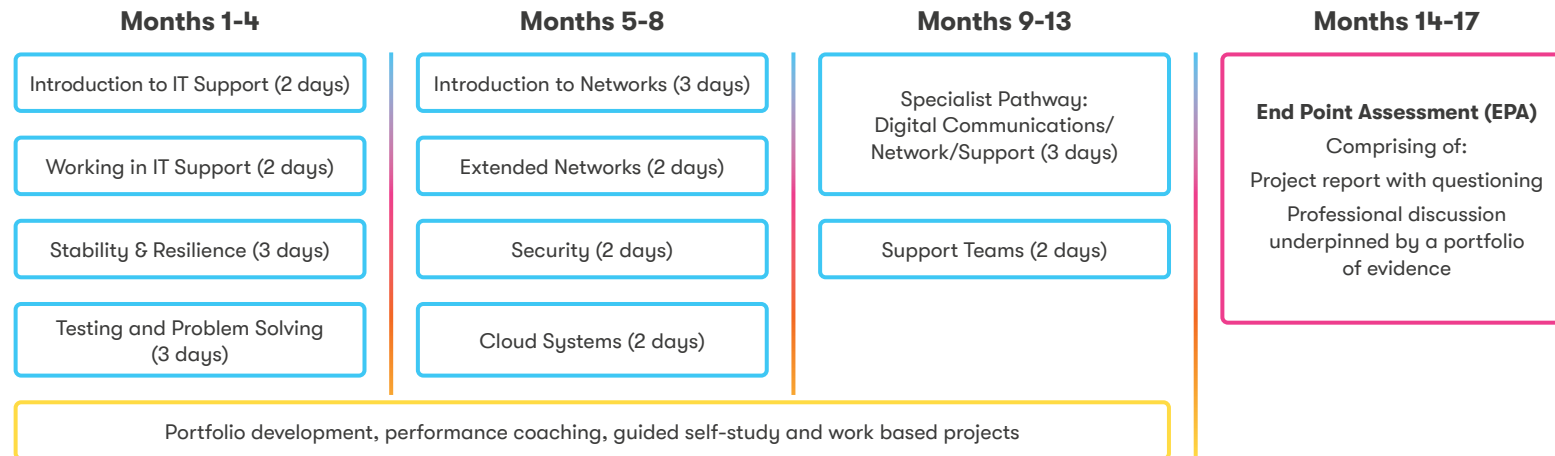
Built for performance

- ✓ Programmes designed and delivered by expert tutors with industry experience
- ✓ Dedicated Performance Coach, qualified in both coaching and their specialist subject area
- ✓ Back-up from a multi-disciplinary performance team
- ✓ Market-leading online live learning experience
- ✓ 24/7 access to programme materials, enrichment resources, study support and specialist insight via our virtual learning platform
- ✓ Mentoring, networking and peer support through BPP Community, including our Student Ambassador Network
- ✓ Learning pathways built using a 'stretch and challenge' model by design
- ✓ Progression pathways that can take you from entry level to specialist expert
- ✓ Dedicated Functional Skills support if required

Delivery option one: Online Monthly (Block Release)

Structured to focus your learning, with online live lectures and seminars delivered over monthly full-day blocks.

17-month programme (inc. EPA)



Apprenticeship standard

 Information Communications Technician

Delivered by

 Estio

Structure and commitment

 **Module delivery: Online live**

10 modules delivered in full-day blocks via online live lectures

 **Coaching: Online**

Performance Coaches to push you further, with monthly sessions to review your progress, give constructive feedback, support your studies and identify new challenges and opportunities (one hour)

 **Guided self-study: Online on-demand**

Our Virtual Learning Platform provides you with 24/7 access to your materials, specialist insights and extra study support from wherever you are

 **Work based projects**

Show day-one impact by completing workplace projects with new skills and knowledge that also count towards your portfolio of evidence for the End Point Assessment (EPA)

Additional benefits

 Cohort start dates run every month



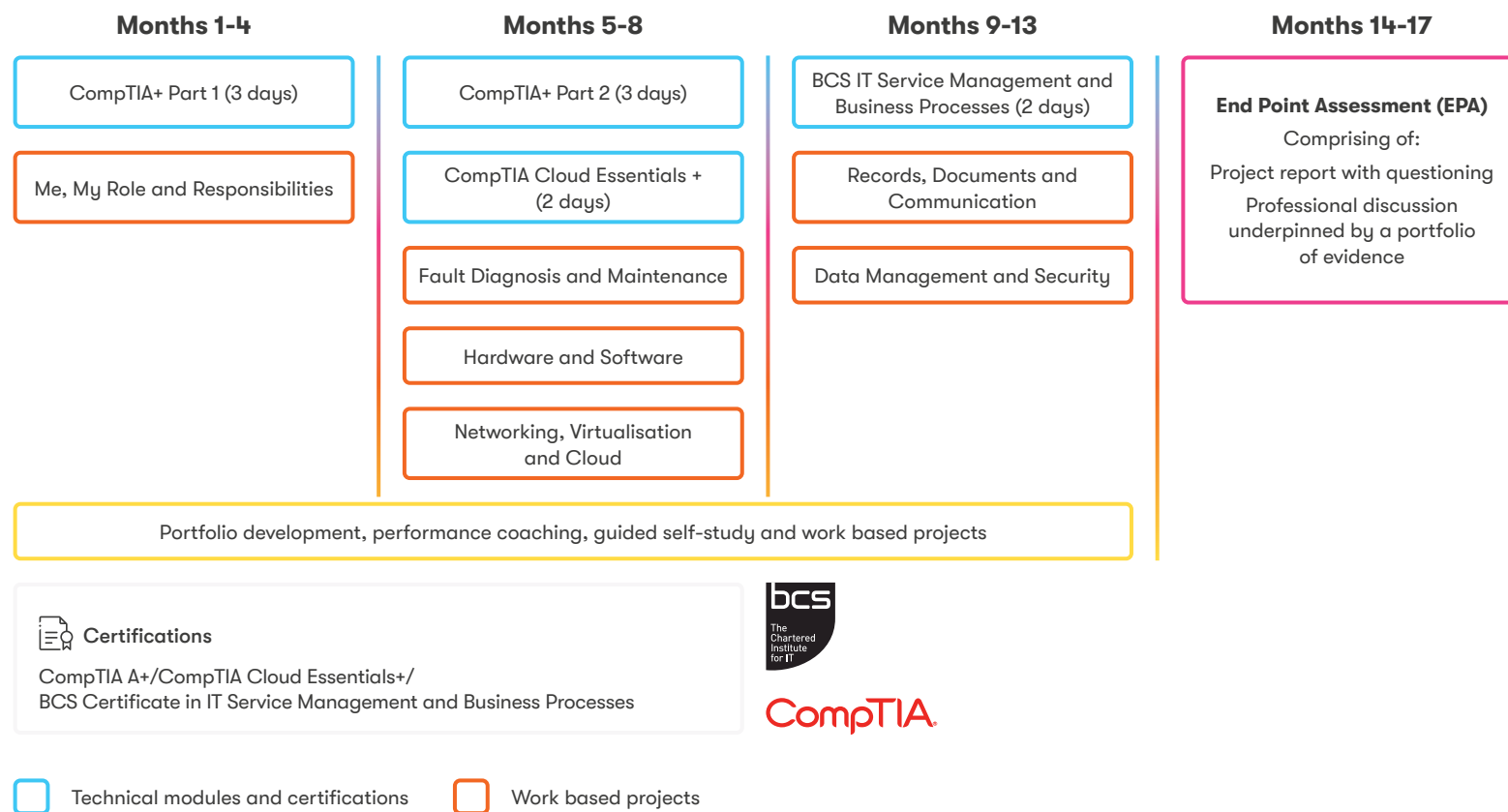
Part of the BPP Education Group

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Delivery option two: Intensive (Block Release)

Highly focused and intensive training delivered either face-to-face at one of our residential centres, or online live.

17-month programme (inc. EPA)



Apprenticeship standard

 **Information Communications Technician**

Delivered by

 **Firebrand**

Structure and commitment

 **Module delivery: Face-to-face or online live**

Four modules delivered in intensive blocks, with training lasting up to 12 hours per day. Choose to attend either face-to-face or online live

Face-to-face

- Residential block delivery at our Wyboston Lakes training centre
- 24/7 access for self-paced additional study
- All meals provided

Online live

- Join sessions live from wherever you are, with full audio and visual capability

 **Coaching: Online**

Performance Coaches to push you further, with monthly sessions to review your progress, give constructive feedback, support your studies and identify new challenges and opportunities (one hour)

 **Guided self-study: Online on-demand**

Our Virtual Learning Platform provides you with 24/7 access to your materials, specialist insights and extra study support from wherever you are

 **Work based projects**

Show day-one impact by completing workplace projects with new skills and knowledge that also count towards your portfolio of evidence for the End Point Assessment (EPA)

Additional benefits

- ✓ Recognised national certifications included as part of the programme
- ✓ Tried and tested approach of accelerated and immersive learning through our lecture, lab and review process
- ✓ All facilitation queries answered within 72 hours



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